

**CLIENT CHARTER ACHIEVEMENT REPORT
OGOS 2025 STRIDE**

ELEMENT OF CLIENT CHARTER	TARGET	ACHIEVEMENT	JUSTIFICATION IF THE TARGET NOT ACHIEVED
	OGOS	OGOS	
DEFENCE RESEARCH AND TECHNICAL SERVICES (STRIDE)	%	%	
Applications for research, investigation and studies related to defence technology shall be carried out within a period of three (3) months from the date of complete application received.	100%	100% (Quantity: 5/5 applications)	
To complete tests and issue report within a period not exceeding:	100%	100% (Quantity: 65/65 applications) <i>[Sample: 592; Testing: 1610]</i>	
(i) One (1) month from the date of complete application received for non-procurement tender items; and	100%	100% (Quantity: 0/0 applications) <i>[Sample: 0; Testing: 0]</i>	
(ii) 45 days from the date of sample received at the testing laboratory for procurement tender items.	100%	100% (Quantity: 0/0 applications) <i>[Sample: 0; Testing: 0]</i>	
Endorsement of Defence Procurement Specification shall be carried out within a period not exceeding 14 working days from the date of application of complete specification.	100%	100% (Quantity: 12/12 specifications)	