

CLIENT CHARTER ACHIEVEMENT REPORT SEPTEMBER 2025 STRIDE

ELEMENT OF CLIENT CHARTER	TARGET	ACHIEVEMENT	JUSTIFICATION IF THE TARGET NOT ACHIEVED
	SEPTEMBER	SEPTEMBER	
DEFENCE RESEARCH AND TECHNICAL SERVICES (STRIDE)	%	%	
Applications for research, investigation and studies related to defence technology shall be carried out within a period of three (3) months from the date of complete application received.	100%	100% (Quantity: 3/3 applications)	
To complete tests and issue report within a period not exceeding:	100%	100% (Quantity: 74/74 applications) <i>[Sample: 362; Testing: 881]</i>	
(i) One (1) month from the date of complete application received for non-procurement tender items; and	100%	100% (Quantity: 0/0 applications) <i>[Sample: 0; Testing: 0]</i>	
(ii) 45 days from the date of sample received at the testing laboratory for procurement tender items.	100%	100% (Quantity: 23/23 specification)	
Endorsement of Defence Procurement Specification shall be carried out within a period not exceeding 14 working days from the date of application of complete specification.	100%	100% (Quantity: 23/23 specification)	

