

CLIENT CHARTER ACHIEVEMENT REPORT NOVEMBER 2025 STRIDE

ELEMENT OF CLIENT CHARTER	TARGET	ACHIEVEMENT	JUSTIFICATION IF THE TARGET NOT ACHIEVED
	NOVEMBER	NOVEMBER	
DEFENCE RESEARCH AND TECHNICAL SERVICES (STRIDE)	%	%	
Applications for research, investigation and studies related to defence technology shall be carried out within a period of three (3) months from the date of complete application received.	100%	100% (Quantity: 5/5 applications)	
To complete tests and issue report within a period not exceeding: (i) One (1) month from the date of complete application received for non-procurement tender items; and (ii) 45 days from the date of sample received at the testing laboratory for procurement tender items.	100%	100% (Quantity: 82/82 applications) <i>[Sample: 337; Testing: 1556]</i>	
	100%	N/A (Quantity: N/A / N/A applications) <i>[Sample: N/A ; Testing: N/A]</i>	
Endorsement of Defence Procurement Specification shall be carried out within a period not exceeding 14 working days from the date of application of complete specification.	100%	100% (Quantity: 13/13 specification)	

