

**CLIENT CHARTER ACHIEVEMENT REPORT
APRIL 2026 STRIDE**

ELEMENT OF CLIENT CHARTER	TARGET	ACHIEVEMENT	JUSTIFICATION IF THE TARGET NOT ACHIEVED
	APRIL	APRIL	
DEFENCE RESEARCH AND TECHNICAL SERVICES (STRIDE)	%	%	
Applications for research, investigation and studies related to defence technology shall be carried out within a period of three (3) months from the date of complete application received.	100%	100% (Quantity: 2/2 applications)	
To complete tests and issue report within a period not exceeding:	100%	100% (Quantity: 109/109 applications) <i>[Sample: 356; Testing: 1434]</i>	
(i) One (1) month from the date of complete application received for non-procurement tender items; and	100%	100% (Quantity: 82 / 82 applications) <i>[Sample: 326 ; Testing: 2995]</i>	
(ii) 45 days from the date of sample received at the testing laboratory for procurement tender items.	100%	100% (Quantity: 17/17 specification)	
Endorsement of Defence Procurement Specification shall be carried out within a period not exceeding 14 working days from the date of application of complete specification.	100%	100% (Quantity: 17/17 specification)	

