

# CLIENT'S CHARTER ACHIEVEMENT

## NOVEMBER 2014

NO.	CLIENT CHARTER ELEMENT	ACHIEVEMENT	NON CHARTER (IF APPLICABLE)
1	To conduct research, investigation and studies related to defence technology within a period three (3) months for the date of application	100% (3 applications)	
2	To complete tests and issue report within a period not exceeding		
	<ul style="list-style-type: none"> <li>one (1) month from the date of application for non - tender item</li> </ul>	100% (10 tests)	
	<ul style="list-style-type: none"> <li>three (3) months from the date of application for tender item</li> </ul>	No application	
3	Endorsement of Defence Procurement Specification		
	<ul style="list-style-type: none"> <li>To screen and endorse Defence Procurement Specification within a period not exceeding two (2) months from the date of application of complete specification</li> </ul>	100% (10 applications)	
	<ul style="list-style-type: none"> <li>(ii) To issue Specification Endorsement Certificate within a period not exceeding three (3) days</li> </ul>	100% (10 applications)	

