

CLIENT CHARTER ACHIEVEMENT JUL - SEP 2015

CLIENT CHARTER ELEMENT	ACHIEVEMENT			NON-COMPLIANCE CHARTER (IF APPLICABLE)
	JUL	AUG	SEP	
1.3 DEFENCE RESEARCH AND TECHNICAL SERVICES (STRIDE)				
1.3.1 Application of research, investigation and research on defence technology implemented within three (3) months from the date of application	100%	100% (0 application)	100% (4 applications)	
1.3.2 To complete tests and issue report within a period not exceeding:				
(i) one (1) month from the date of application for non - tender item	100% (9 tests)	100% (12)	100% (30)	
(ii) three (3) months from the date of application for tender item	100%	100% (1 application)	100% (1 application)	
1.3.3 Endorsement of Defence Procurement Specification:				
(i) To screen and endorse Defence Procurement Specification within a period not exceeding two (2) months from the date of application of complete specification	100% (14/14)	100% (20 applications)	100% (2 applications)	
(ii) To issue Specification Endorsement Certificate within a period not exceeding three (3) days	100% (14/14)	100% (20 applications)	100% (2 applications)	

