

**CLIENT'S CHARTER ACHIEVEMENT  
MARCH 2020 STRIDE**

CLIENT SERVICE CHARTER	ACHIEVEMENT	NON-COMPLIANCE (IF APPLICABLE)
	MARCH	
<b>1. MANAGING NATIONAL DEFENCE EFFICIENTLY AND EFFECTIVELY SO THAT STRATEGIC INTERESTS, SOVEREIGNTY AND INTEGRITY OF THE COUNTRY IS ALWAYS GUARANTEED</b>		
<b>1.3 DEFENCE RESEARCH AND TECHNICAL SERVICES (STRIDE)</b>	<b>%</b>	
<b>1.3.1 To conduct research, investigation and studies related to defence technology within a period three (3) months from the date of complete application received</b>	100% (Quantity: 3/3 applications)	None
<b>1.3.2 To complete tests and issue report within a period not exceeding</b>  <b>(i) one (1) month from the date of complete application received for non - tender item</b>  <b>(ii) three (3) months from the date of complete application received for tender item</b>	100% (Quantity: 16/16 applications) <i>[Sample: 57; Test: 233]</i>  -% (Quantity: -/- applications) <i>[Sample: -; Test: -]</i>	None
<b>1.3.3 Endorsement of Defence Procurement Specification</b>  <b>(i) To screen and endorse Defence Procurement Specification within a period not exceeding fourteen (14) days from the date of application of complete specification</b>  <b>(ii) To issue Specification Endorsement Certificate within a period not exceeding three (3) days</b>	100% (Quantity: 2/2 applications)  100% (Quantity: 2/2 applications)	None